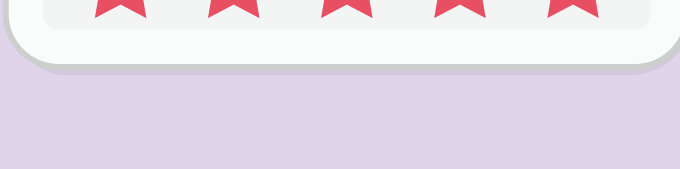
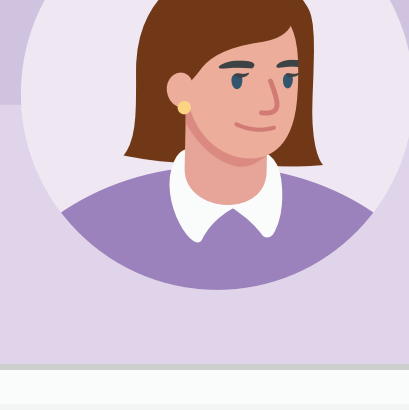
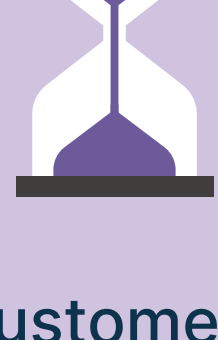


12 Ways FSM Can Improve Your Point of Sale Business



Your success in the POS industry: **It's all about customer experience!**



90% of customers expect instant assistance.



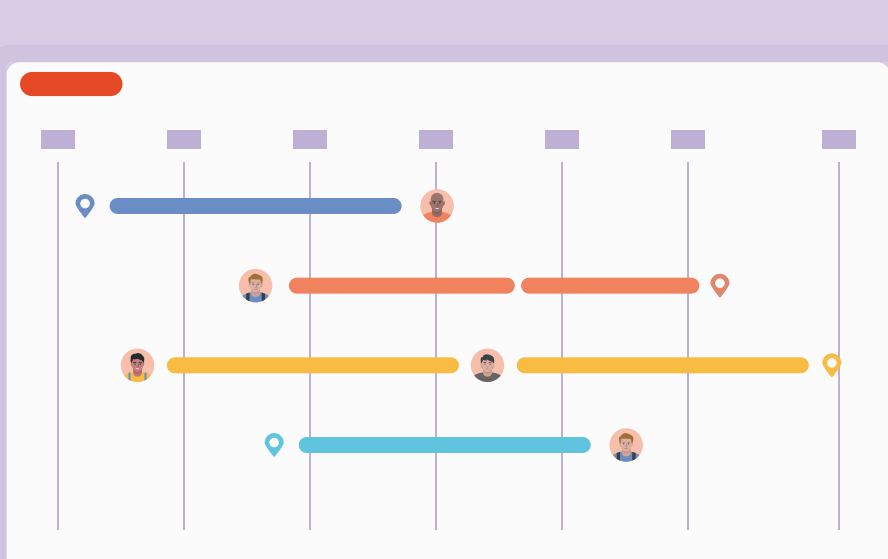
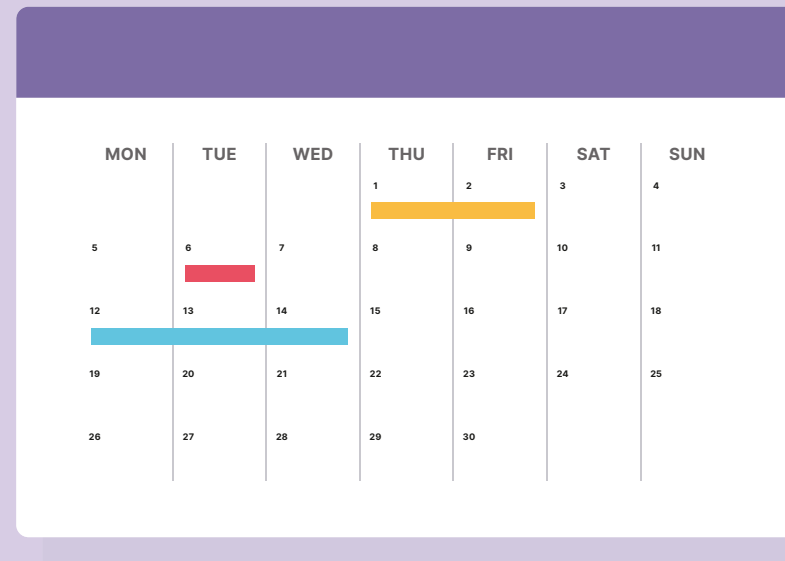
78% of customers will drop a purchase if the customer experience is poor.

Streamline your field service operations to keep them happy.

How FSM Software Can Help

Scheduling Jobs

Efficiently allocate service requests for optimal work order management

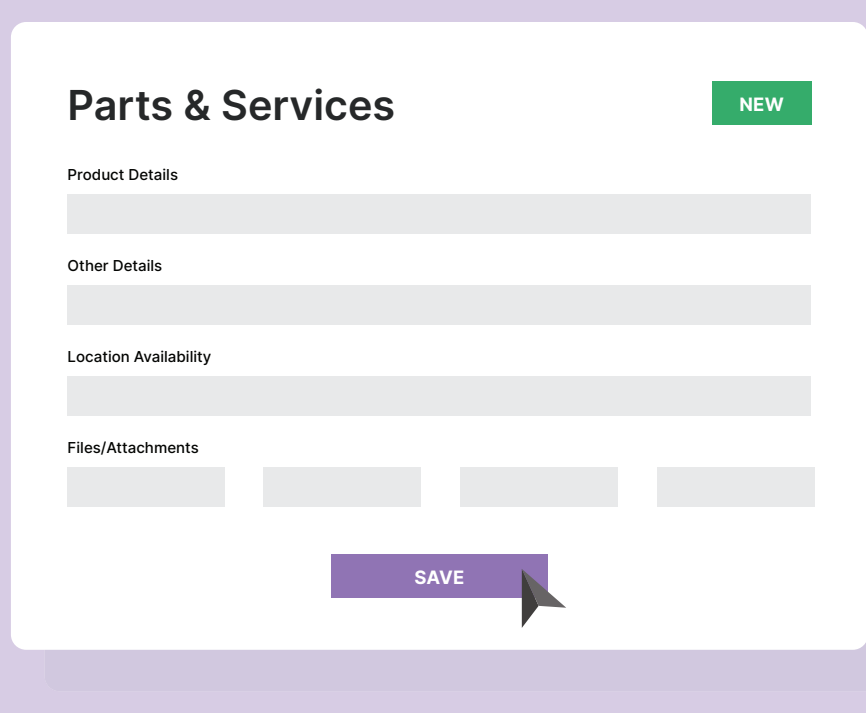
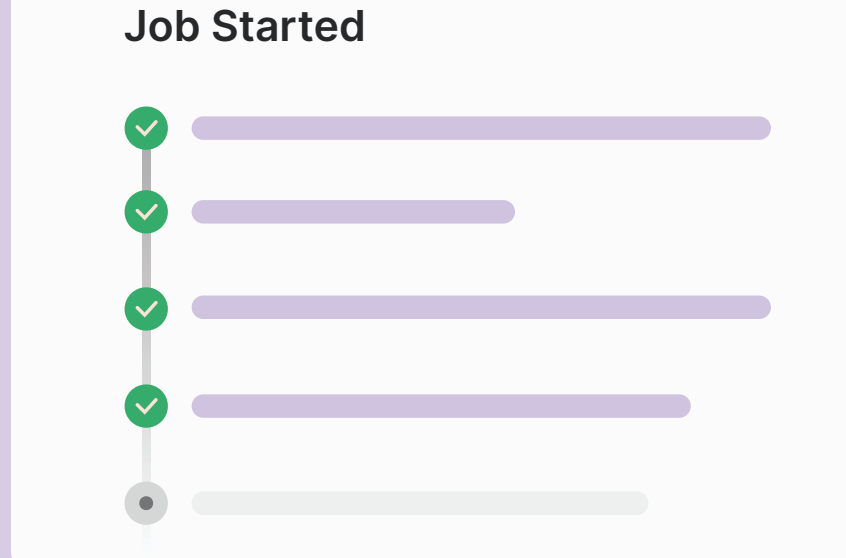


Dispatching Technicians

Seamlessly assign and deploy field workers for timely service

Tracking Job Progress

Get real-time updates on job progress to ensure smooth operations

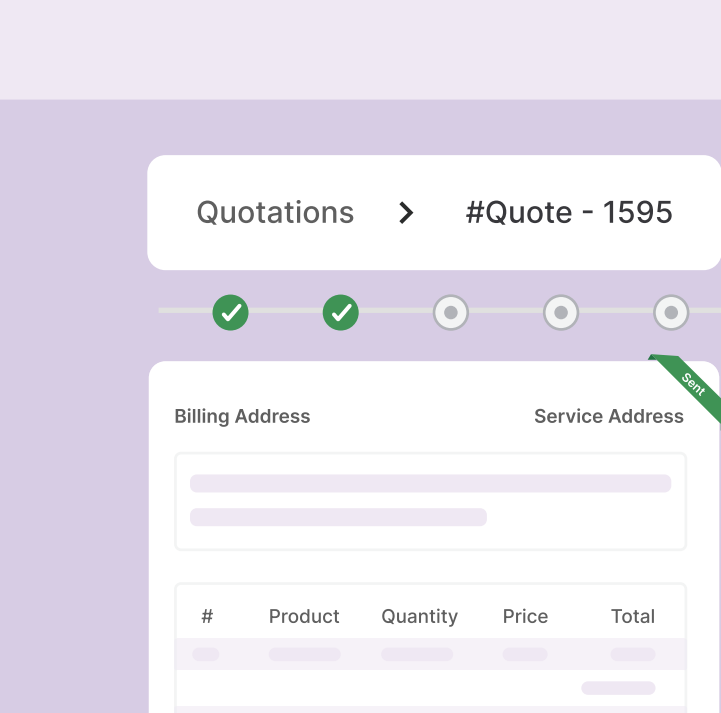
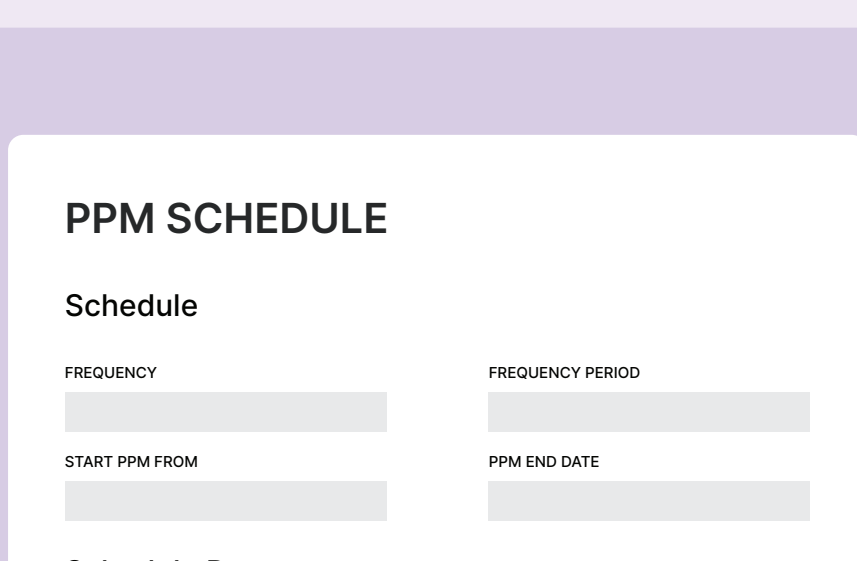


Managing Inventory

Maintain a comprehensive record of parts and services available and consumed.

Facilitating PPM

Extend asset lifespan by streamlining planned preventative maintenance (PPM) activities.

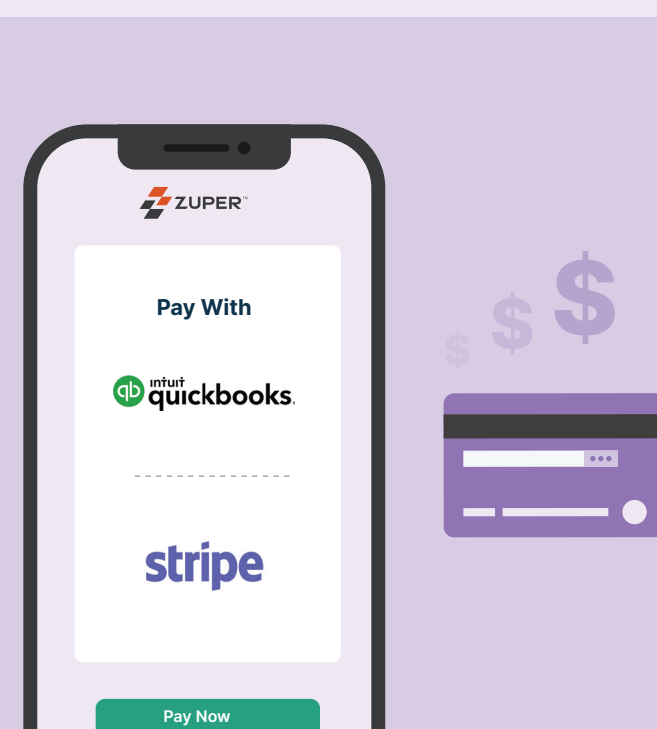


Creating Estimates and Invoices

Generate accurate and professional estimates and invoices.

Collecting Payments

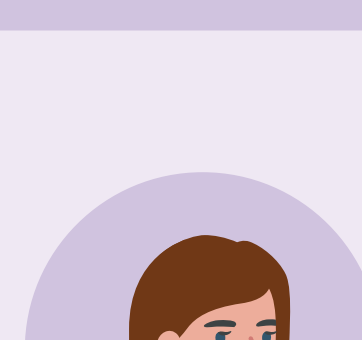
Speed up payment collection with online payments and improve your cash flow.



12 Benefits of FSM for Point of Sale Businesses

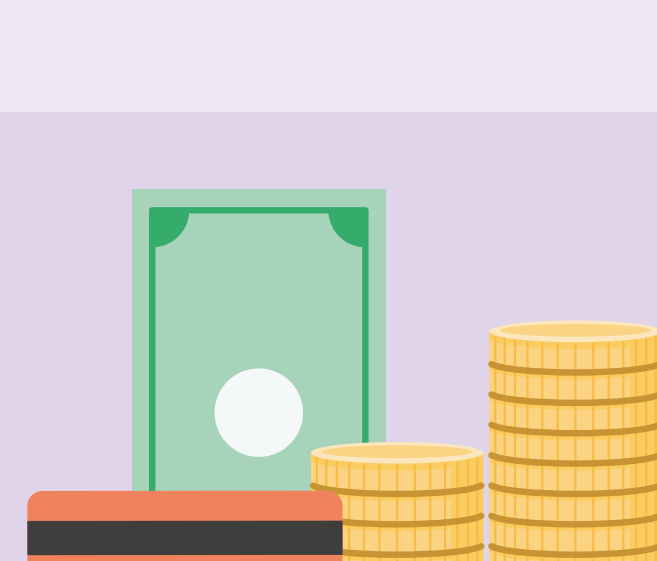
Improved customer service

1. Faster response times
2. More accurate information
3. A personalized experience



Reduced costs

4. Improved process efficiency
5. Reduced paperwork
6. Optimized field operations



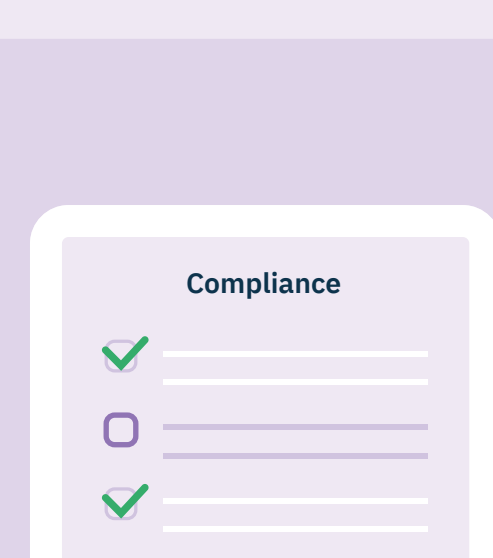
Increased productivity

7. Improved first-time fix rates
8. Empowered with tools and apps
9. Maximized employee utilization



Enhanced Compliance

10. Enforce compliance with automated workflows
11. Get timely process oversights with alerts
12. Set up access controls at granular levels



Why Zuper

1. The most flexible and customizable FSM for fast-growing services organizations
2. Helps deliver a memorable customer experience
3. Integrates with 60+ prominent third-party tools and software

[Book a demo with us today!](#)