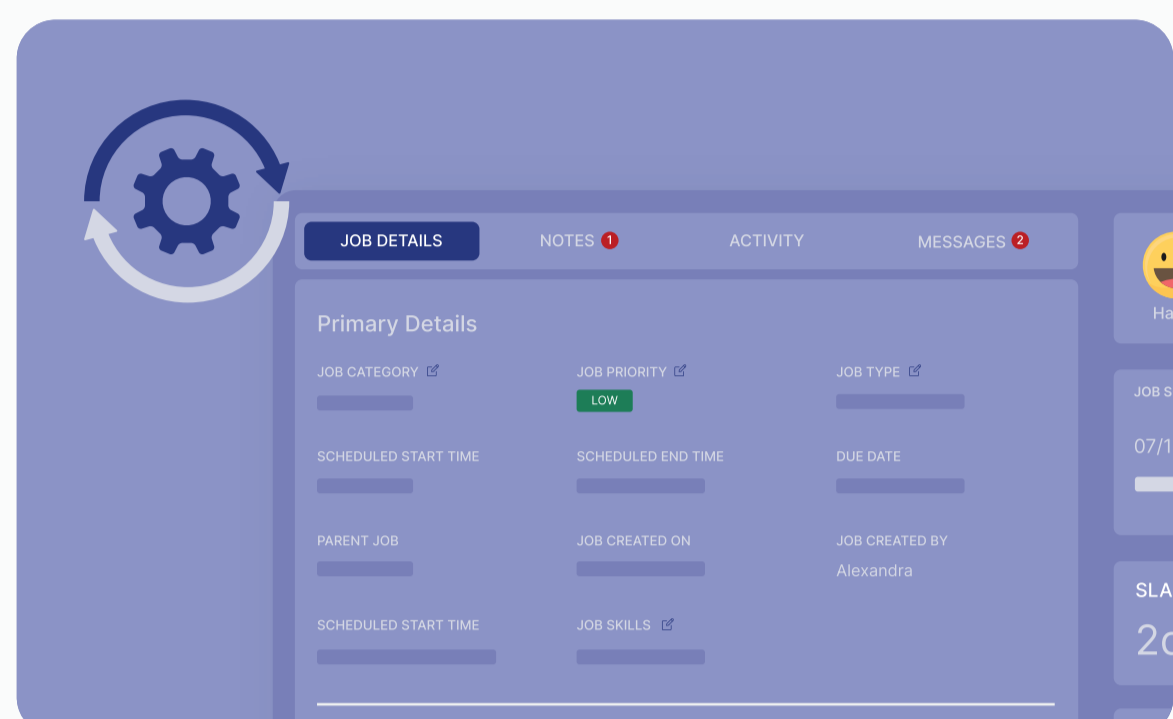


Planned Preventive Maintenance for Electric Vehicles Simplified in 6 Steps

The Electric Vehicle Industry has come a long way since its inception. The sale of electric vehicles in the US is estimated to cross \$4 million by 2030. With increasing customer expectations, EV businesses must ensure that their customers have a smooth journey using their electric vehicles.



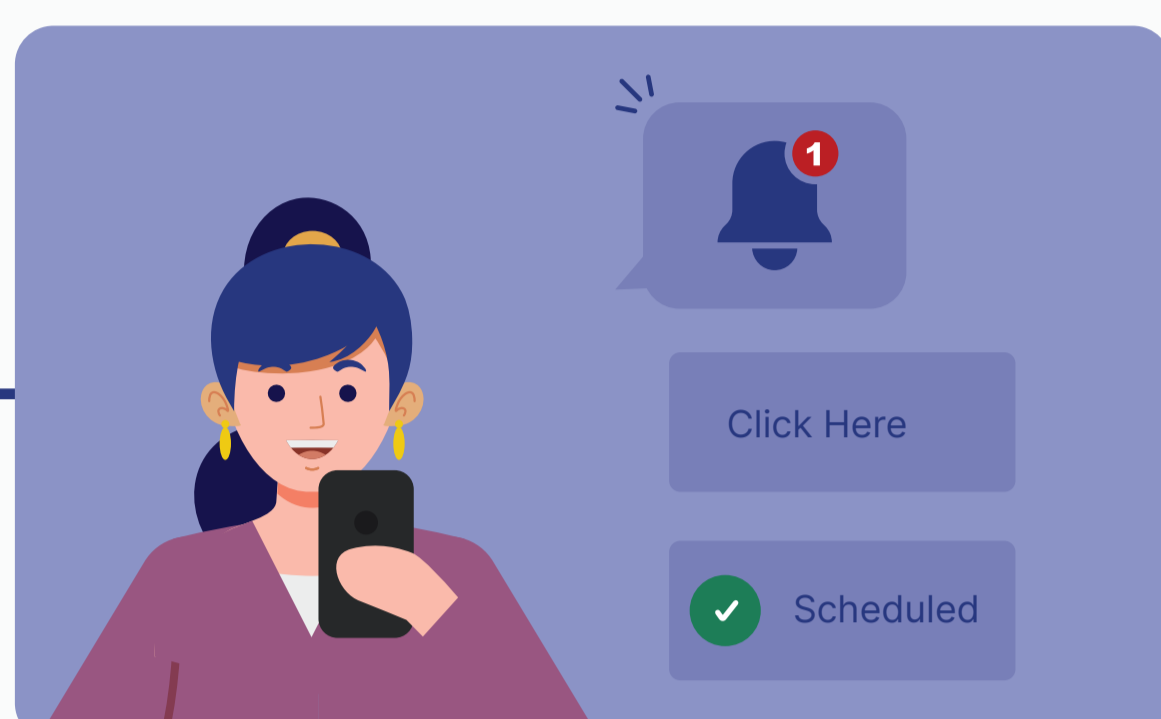
Though electric vehicles have fewer moving parts than normal vehicles, they need ongoing maintenance depending on their usage. Preventive periodic maintenance is essential to keep electric vehicles in top shape. By automating the preventative maintenance process, electric vehicle (EV) businesses can improve customer satisfaction and boost sales. Zuper Field Service Management Software helps simplify planned preventative maintenance in six steps.



Create a job in Zuper

A work order is automatically created in Zuper based on pre-set metrics like:

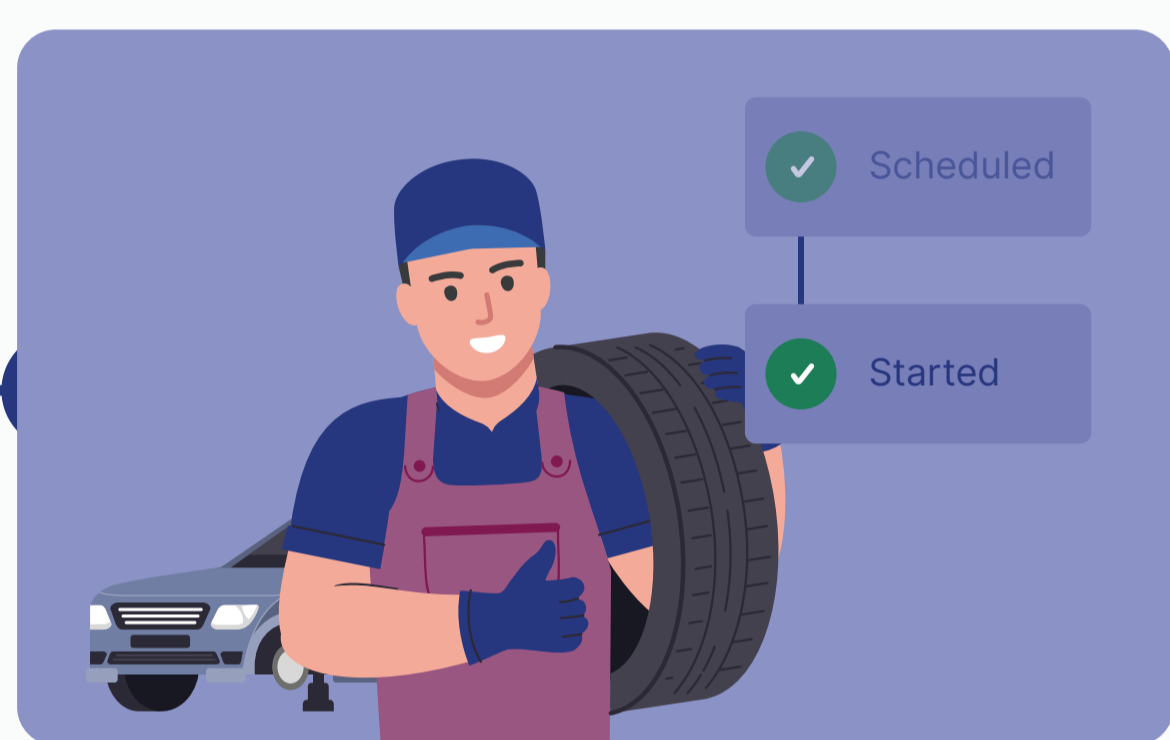
- Mileage milestones (example: every 300 miles)
- Time milestones (example: every 3 months)



Notify the customer

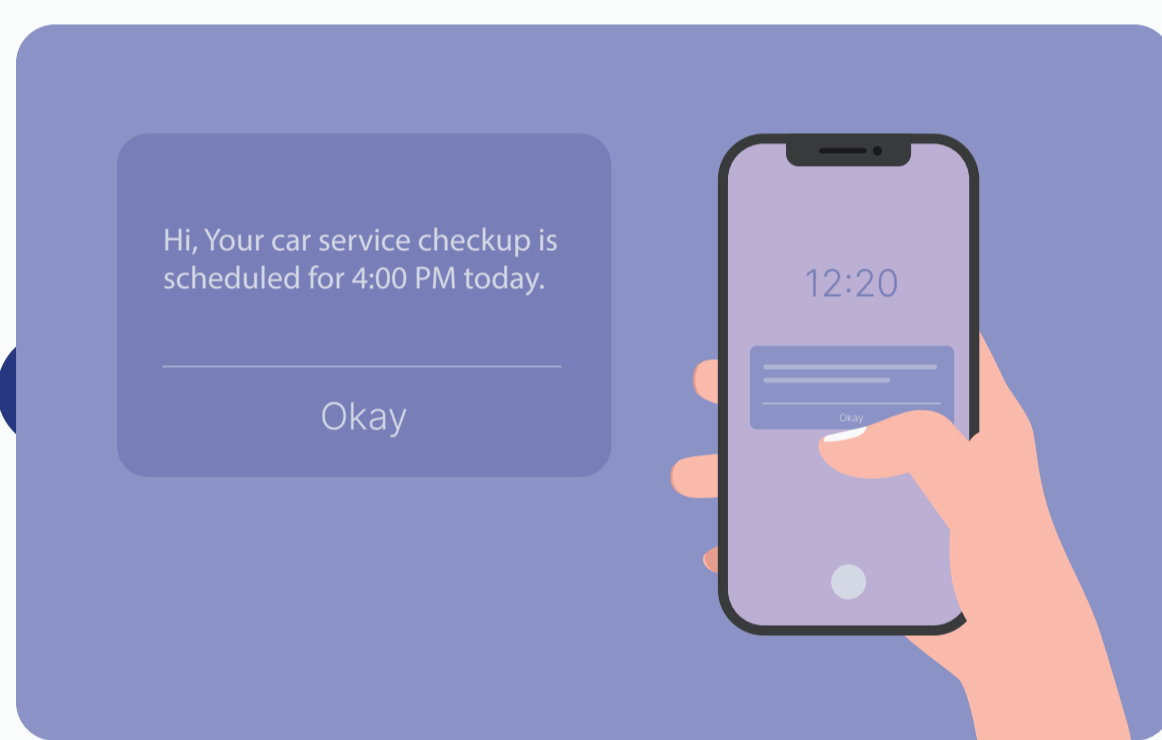
Zuper sends an automated notification to the customer with a link to schedule the planned preventive maintenance job. As soon as the customer schedules the job, they receive a confirmation message.

The job status on Zuper changes to **"Scheduled"**.



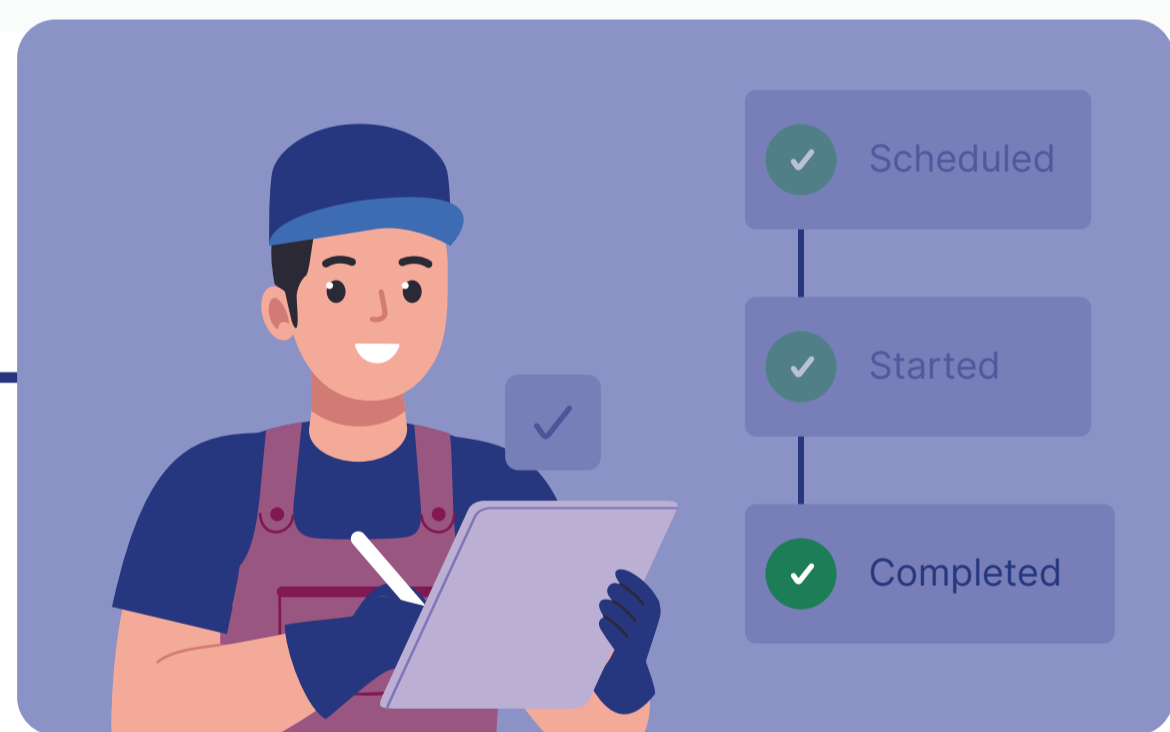
The technician starts the job

The customer brings the vehicle to the workstation on the scheduled date for the preventive maintenance job. The field service technician receives the vehicle and updates the job status to: **"Started"** on the Zuper mobile application.



Send a reminder to your customer

Zuper sends an automated reminder to the customer before the scheduled time. These reminders can be customized to suit your business requirements and customer preferences.



The technician completes the job

After the field service technician completes the service, they can fill out the quality control checklist and update the job status as **"completed"**. This checklist can also be customized as per unique business requirements.



Collect feedback from your customer

After the job is completed, the technician delivers the vehicle to the customer. They also collect the customer's signature on the job card. Through Zuper an automated text with a feedback link can be sent to the customer.

Key Results



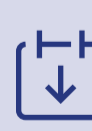
30%

Average increase in revenue



15%

Average increase in bookings



50%

Reduction in time to schedule



3 HRS.

Average time saved per day



Using the Zuper field service management platform, automating planned preventive maintenance programs is quick and easy, helping to deliver an exceptional customer service from start to finish.

Field service management software can help ramp up your electric vehicle (EV) business

See how